

IP Telephones

The IP telephone on your desk is a [Cisco 6921](#), provided and supported by the University. A full user guide can be found on the [Cisco website](#), but please be aware that not all the features listed in the guide have been implemented by IT Services.

If you are having issues with your telephone but it is powered up and you haven't moved it to another part of your office recently, then you need to contact reception where Sue or Emma will open a support ticket with the University. If the phone does not have power then this is a patching issue which we can rectify, get in touch with [IT Support](#) in the usual way.