

# Wi-Fi

## General

There are presently a number of wi-fi networks in and around LSU's building, and also around the LSU campus.

## eduroam

The University provide a number of networks on campus including eduroam which is available through out most of the Union Building. Most Union staff accounts have access to eduroam however there are a few exceptions and caveats - student staff post accounts do not normally get access; LSU IT are not responsible for the service being online; Union IT Support do not have access to any of the settings or diagnostic facilities; we are unable to help you with personal laptops or devices. It is also worth noting that Wi-Fi is not available everywhere in the building, and not being able to access it is not indicative of a fault. Please bear this in mind when booking meeting spaces.

In January 2017 a small change was made by the university to help our users out. The short version is that if you connect your laptop / device to eduroam desktops, my documents and \\users1\users1\$ will actually work!!! Many thanks go to our IT Services friends for this advancement. We're not sure this will work at other institutions - you may need to also connect the VPN

In most cases [connecting to eduroam with LSU credentials](#) is straight forwards. If you have previously connected to eduroam with any University credentials however, e.g. a student account even from a different university, you will have to delete the profile on your device or uninstall 'setupwifi' - this is the cause of most IT requests related to wi-fi

Users of Windows 7, 8 & 8.1 may need to install a certificate to complete the connection.

Please see the University IT Service [website](#) for further information about eduroam. NB you **must** use your email address as your username when connecting to eduroam.

## LSU Public

Visitors should use the LSU Public network.

## LSU Venue

The LSU Venue network is password protected and intended for acts & clients of the Venue & Ents teams.

LSU Public & LSU Venue networks are connected to what is essentially a basic shared broadband connection.