Wi-Fi

General

There are presently a number of wi-fi networks in and around LSU's building, and also around the LSU campus.

eduroam

The University provide a number of networks on campus including eduroam which isavailable through out most of the Union Building. Most Union staff accounts have access to eduroam however there are a few exceptions and caveats - student staff post accounts do not normally get access; LSU IT are not responsible for the service being online; Union IT Support do not have access to any of the settings or diagnostic facilities; we are unable to help you with personal laptops of devices. It is also worth noting that Wi-Fi is not available everywhere in the building, and not being able to access it is not indicative of a fault. Please bear this in mind when booking meeting spaces.

In January 2017 a small change was made by the university to help our users out. The short version is that if you connect your laptop / device to eduroam desktops, my documents and \\users1\users1$ will actually work!!! Many thanks go to our IT Services friends for this advancement. We're not sure this will work at other institutions - you may need to also connect the VPN

In most cases connecting to eduroam with LSU credentials is straight forwards. If you have previously connected to eduroam with any University credentials however, e.g. a student account even from a different university, you will have to delete the profile on your device or uninstall 'setupwifi' - this is the cause of most IT requests related to wi-fi

Users of Windows 7, 8 & 8.1 may need to install a certificate to complete the connection.

Please see the University IT Service website for further information about eduroam. NB you **must** use your email address as your username when connecting to eduroam.

LSU Public

Visitors should use the LSU Public network.

LSU Venue

The LSU Venue network is password protected and intended for acts & clients of the Venue & Ents teams.

LSU Public & LSU Venue networks are connected to what is essentially a basic shared broadband connection.