


# IT Frequently Asked Questions
















This is the home of the IT Frequently Asked Questions space.

 This support site and the LSU IT Helpdesk are for users of Student Union IT systems only - this includes contracted Union staff as well as a lot of volunteer positions.

If you are experiencing issues with your student email account, accessing Learn, computers in University labs, getting a connection to HallNet, connecting to eduroam Wi-Fi etc. then you need to contact the [University IT Service Desk](#).

If you are having issues logging into the LSU website then please see the information at <http://www.lsu.co.uk/login/>. If you're still having problems please email [union@lsu.co.uk](mailto:union@lsu.co.uk) or phone 01509 635000 (during office hours) for further assistance.

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